



Our clinic ID:

Our email address:

We are improving the way we process urolith samples, so that you will get the results sooner.

We will no longer use the paper submission form. All urolith samples must now be logged on the Minnesota Urolith Center website and then posted to Hill's UK.

To complete your sample submission, please follow these steps:

1. Go to www.urolithcenter.org
2. If it is the first time you have used the Urolith Center website click 'Sign Up'.
 - a. Select the third option, 'This is the first time my clinic...' and click 'OK' when a message appears on screen.
 - b. Click 'Next' and, on the Create Clinic Account screen, enter your clinic details as required.
 - c. **Please use a clinic email address rather than a personal email address to register the clinic, e.g., reception@vetclinic.co.uk or vetclinic@hotmail.com**
 - d. When selecting your country, you will have two options. Select 'Yes, ship samples to my local Hill's office'.
 - e. When you have entered your details and submitted the form, you will then be returned to the initial log-in screen. You now need to enter your user name and password to log-in to the system.
 - f. If you need help with creating an account, please contact the Minnesota Urolith Center directly via support@urolithcenter.org
3. Once you have signed up, or if you have previously registered, click 'Sign In', select 'New Sample' and complete the online submission form.
4. When you have the Confirmation of Sample Submission page, select 'Print Address Label and Packing Slip'. Print the packing slip (the page with a barcode and Hill's UK address at the bottom of the page) and send to Hill's UK at: Urolith Analysis Service, Hill's Pet Nutrition Ltd, Guildford Business Park, Midleton Road, Guildford, GU2 8JZ.

Please note:

- Canine and feline uroliths only.
- Stones should be sent **dry** in an unbreakable container and be labelled with the owner's surname and the name of the patient.
- International shipping and quantitative urolith analysis are provided at no cost through an educational gift from Hill's Pet Nutrition (excluding postage for the sample to Hill's UK). Please ensure that correct postage is paid.

If you have any questions regarding the urolith process, please call our Helpline:

UK - 0800 282 438

ROI – 1800 626 002

If you have any questions about urolithcenter.org online access, please contact:

Minnesota Urolith Center at support@urolithcenter.org

Nutritional advice is available from our Technical Enquiry Service:

UK – 01483 464 641

ROI – 00 44 01483 464 641